

## **CIRCULATION POLICY**

#### A. ISSUING LIBRARY CARDS:

- Resident borrower: Any adult resident, property owner, or business owner who leases property in the Lemont Public Library District (the "Library"), may obtain a borrower's card by completing an application and furnishing proof of current residency, property ownership or commercial lease and a photo ID. Individuals under eighteen (18) years of age must have a parent or legal guardian, with a valid Lemont Library card, sign the application. A resident card is subject to address verification every three (3) years.
- 2) Non-Resident borrower: Any Illinois resident residing in an area without public library service may purchase a non-resident library card. This card must be purchased from the public library closest to the resident's home. The non-resident will be issued a non-resident library card upon completion of an application card and payment of the non-resident fee set annually by the Board of Trustees. All members of a non-resident's household are entitled to individual borrower's cards upon completion of an application form. Individuals under eighteen (18) years of age must have a parent or legal guardian sign the application. A non-resident card is valid for one (1) year from date of issue, in accordance with Public Act 92-0166.
- 3) **Reciprocal Borrower**: Any person holding a valid borrower's card from a public library participating in the Illinois Reciprocal Borrowing Program may be granted reciprocal borrowing privileges upon completion of an application card. A reciprocal borrower may only borrow items owned by Pinnacle Library Cooperative libraries.

#### **B. LENDING POLICIES:**

- 1) All borrowers must present their own library card to check out materials. An ID will be accepted if the patron's picture has been added to the borrower's library account.
- 2) Hold materials must be picked up by the borrower requesting the item(s), or by a family member/caretaker presenting the requesting borrower's card.
- 3) A parent or guardian who is legally responsible for a cardholder under age 18 may check out hold materials in the child's name upon presenting their own library card.

4) Library materials will be loaned according to the following schedule:

### LOANING SCHEDULE:

MATERIAL TYPE	LOAN PERIOD	RENEWABLE	LIMIT (Pinnacle)	LIMIT (Reciprocal)
Books & Magazines	3 weeks	Yes	250	25
Books on CD	3 weeks	Yes	25	5
Music CDs	3 weeks	Yes	10	5
DVD & BluRay Discs	1 week	Yes	10	5
(1 or 2 disc)				
DVD & BluRay Discs	3 weeks	Yes	10	5
(3 or more disc set)				
eReader Devices,	2 weeks	No	1	Not
Mobile Hotspots,				Permitted
Rokus				
Science Kits	2 weeks	No	1	Not
				Permitted
Interlibrary Loan	Set by Owning	At Owning Library's		
	Library	Discretion	10	Not
				Permitted
Hold Requests			50	20
Items Checked Out			300	30

5) Reference items and newspapers do not circulate and cannot be reserved.

- 6) Lending policies for interlibrary loan items, including loan period and renewals, are set by the loaning library. Materials borrowed from other libraries and kept overdue may be subject to additional fines per the policy of the loaning library.
- 7) Renewals are permitted subject to the following guidelines:
  - a) Items that have a hold on them may not be renewed.
  - b) 3 week items may be renewed two times (maximum checkout 9 weeks).
  - c) 1 week items may be renewed one time (maximum checkout 2 weeks).
- 8) eReader devices circulate to adult and teen Lemont Library cardholders only.
- 9) Hot Spots, Roku devices and Science Kits circulate to adult Lemont Library cardholders only.
- 10) A \$5.00 fee will be assessed for any device or Kit returned in the library drop box.

#### C. OVERDUE MATERIALS:

1) Fines shall be charged for each day an item is overdue, except days on which the Library is closed.

2) Fines shall be assessed according to the following schedule:

#### FINE SCHEDULE:

TYPE OF MATERIAL	RATE PER DAY	MAXIMUM CHARGE PER ITEM IF RETURNED	
Adult Books, Magazines, Audiobooks, Music CDs	\$0.25 per day	\$7.00 maximum per item (or cost of item if less)	
Teen & Juvenile Books, Magazines, Audiobooks, Music CDs	\$0.00 per day *	\$7.00 maximum per item (or cost of item if less)	
DVD & BluRay Discs	\$.50 per day	\$7.00 maximum per item (or cost of item if less)	
Science Kits	\$2.00 per day	50% of cost of item when returned	
eReader, Hot Spots & Roku Devices	\$2.00 per day	50% of cost of the item when returned	

\* Applies to overdue fines only. Items that are lost or damaged will be charged according to Section D below.

#### D. LOST AND DAMAGED MATERIALS:

- 1) Owning libraries set the price and replacement policies for lost or damaged materials borrowed via Lemont Public Library.
- 2) Lemont Library materials that are lost or damaged by a borrower shall be paid for at the price shown in the item record of the library database. For items owned for more than 2 years, the charge will be reduced to 50% of the item cost in the database.
- 4) In lieu of payment for a lost or damaged item for an item owned by Lemont Public Library, a replacement may be accepted, as long as it is in new condition and the same ISBN as the original item. Charges shall be assessed for damaged items or items missing pieces, according to Section E, Replacement Charges.
- 5) A refund for material lost and paid for, minus the fine amount charged up to the day the item was paid for, shall be made if the material is returned together with receipt for payment within ninety (90) days of the date of payment for the loss.
- 6) A "Claims Returned" can be requested, waiving fines and fees for the lost item, if the item is not located by the borrower or the library 42 days after checkout. A borrower may have a maximum of two (2) Claims Returned items on their account.

#### E. REPLACEMENT CHARGES:

Charges to repair and/or replace library materials are assessed according to the following schedule:

ITEM	REPLACEMENT COST	
DVD or BluRay Case	\$2.50	
CD Case	\$2.50	
Cover Art	\$2.50	
Science Kit, eReader & Roku devices or	Price in Item Record	
accessories		
Lost/Damaged Item or Part	Price in Item Record or 50%,	
	depending on age of item	
Missing disc from Book on CD	\$10.00 or item price if not	
	individually replaceable	

#### F. SUSPENSION OF BORROWING PRIVILEGES:

- 1) A patron's borrowing privileges will be suspended if:
  - a) Account balance from fines and fees exceeds ten dollars (\$10.00)
  - b) Ten (10) or more items are overdue.
- Borrowers with an unresolved account balance of \$25.00 or more may be referred to a Collection Agency for appropriate action after 90 days. Borrowing privileges will be suspended until the account balance is paid in full.

#### G. CONFIDENTIALITY OF RECORDS

The registration and circulation records of the library are confidential information and no person shall publish or make any information contained in such records available to the public. In compliance with the *Illinois Library Records Confidentiality Act*, the Library will publicly release information contained in library registration or circulation records pursuant only to a court order or the exception for Emergency Release of Information Pursuant to Public Act 95-0040.

The library may publish or make available to the public reasonable, statistical reports regarding library registration and material circulation where those reports are presented so that no individual is identified therein.

# H. EMERGENCY RELEASE OF INFORMATION IDENTIFYING INDIVIDUALS PURSUANT TO PUBLIC ACT 95-0040

The *Illinois Library Records Confidentiality Act* requires a court order before a library may publicly release information contained in library registration or circulation records. The Library will comply with Public Act 95-0040 which creates an exception to the requirement for a court order if ALL of the following conditions are met:

- 1. The information is requested by a sworn law enforcement officer who states that it is impractical to get a court order as a result of an emergency situation;
- 2. The law enforcement officer states that there is probable cause to believe that there is imminent danger that someone will be physically harmed;
- 3. The information requested is limited to only identifying a suspect, witness, or victim of a crime; and
- 4. The information does not include any registration or circulation records that would indicate materials borrowed, resources reviewed, or services used at the library.

Public Act 95-0040 also provides that "if requested to do so by the library, the requesting law enforcement officer must sign a form acknowledging the receipt of the information. A library providing the information may seek subsequent judicial review to assess compliance with this Section." Appendix S, "Officer's Request for Confidential Library Information." Should be completed by any law enforcement officer requesting registration or circulation records.

#### Approved – Library Board of Trustees March 11, 2010

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